

Yale New Haven Health

West Pavilion

New Haven, Connecticut

Inclusive Patient Environment

Yale New Haven Health challenged the project team to create a comprehensive pediatric environment that would be receptive to children of all ages and specific healthcare needs.

Healthcare Reimagined

A key focus of the concept is to provide ways for the children to feel an interaction with their environment as something they can influence, allowing both children and adults to have a sense of delight, comfort and control in an environment that breaks through the historical expectations of both healthcare and learning experiences.

Improved Experience

Project is a part of a master plan to reimagine the patient and caregiver experience from the front door through the entire process - both for inpatient and ambulatory pediatric patients.

